

#### M&A Overview

Despite the headline that M&A deals are down over 20% from 2022 to 2023, the M&A markets remain active and robust. The intense focus by deal makers on asset light recurring business models has driven demand and increased pricing for select assets.

Rising interest rates negatively impacted M&A in 2023, particularly in the upper market. The lower middle market felt the impact, just not as acutely. The increased cost of funds has been softened by the excess supply of capital still present in the market both in undeployed private equity capital and corporate balance sheets.

Businesses focused on providing outsourced services to facilities and business owners continue to be demanding premium valuations. Facility service companies like providers of HVAC, janitorial, and landscaping services, will continue to benefit from accelerating outsourcing trends. Furthermore, demand for smart building automation systems, a complicated regulatory environment, and tenants' demand for new building amenities will provide growth opportunities for facility service providers in 2024.

Sector tailwinds are benefiting from the significant dollars being infused into infrastructure improvement projects. One example is the impact that the Federal Infrastructure Investment and Jobs Act is having on business and M&A. States are allocating meaningful dollars to improve roads, bridges, water systems, and other assets that have been in place for over 50 years. Companies engaged in services to improve or repair aged infrastructure are well-positioned to capitalize on growth from the current and planned investments to improve the country's aging infrastructure.

We expect the M&A market in 2024 to be very similar to 2023. Deal makers remain hopeful for interest rate cuts and the necessity for private equity firms to deploy capital on their time based investment funds.

#### Business Services Sector: Monthly M&A Transaction Volume

(Financial/Private Buyers represent platform investments)



**Business Services M&A Transactions by Quarter** 

Source: EdgePoint Proprietary Database, Company Filings, CapIQ, News Releases.

### **Key Metrics**

The increased cost of debt impacted leverage rates for middle and lower middle market M&A in 2023, though not as significantly as news headlines may have suggested. Not too long ago, middle market deals were levered at 4x EBITDA. In 2023, those rates fell half a turn. However, the M&A markets remained resilient. Deal activity did fall, but transaction multiples remained relatively stable. This is in sharp contrast to what occurred in the upper market, where activity plummeted and its decline dominated much of the M&A news cycle. We expect leverage and transaction multiples to be similar to what they were in 2023, as lenders have now become accustomed to the higher interest rate environment and premium, recurring revenue outsourced service providers continue to demand premium valuations. We expect deal activity to resemble 2023 levels as well. However, residential and facility services are two sectors to watch closely. We expect heightened consolidation in those sectors and it's possible that deal count in those sectors exceeds their 2023 levels.



#### Middle Market Quarterly Leverage Rates

### **Business Services M&A Transaction Multiples (\$10-250M TEV)**



Source: GF Data

10.0x

# Transactions by Sub-Sector (2022 vs. 2023)



Source: EdgePoint Proprietary Database, Company Filings, CapIQ, News Releases

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### 4:

Date: October 2023 (Cl	osed)	<b>Overview / Strategic Rationale:</b>	Facility Services					
Target:	<b>+</b>	Parking technology provider Metropolis Technologies has agreed to buy SP Plus Corp, which provides parking facility management services, for \$1.5 billion, including debt.						
		<ul> <li>Metropolis develops and deploys leading-ed creates a "drive in and drive out" payment e</li> </ul>						
	etropolis	<ul> <li>SP+ is a best-in-class technology and op manages approximately two million parking 3,300 commercial locations and over 160 air</li> </ul>	spaces and provides services at over					
Key Metrics: Enterprise Value: EV/EBITDA: EV/Revenue:	\$1.5bn 13.1x 0.86x	<ul> <li>With the acquisition, Metropolis will be abl America's leading parking network and p annually.</li> </ul>	le to bring new capabilities to North					
Date: December 2023 (	Closed)	Overview / Strategic Rationale:	<b>Residential Services</b>					
Target:	NG CORP	Soundcore Capital Partners has announced the sale to FirstService Corporation (NASDAQ: FSV).	e of Roofing Corporation of America					
Acquirer:	irstService	<ul> <li>Headquartered in Atlanta, GA, Roofing Cor commercial, industrial, and residential roof installation, and ongoing preventative maint</li> </ul>	replacements and repairs, new roo					
Key Metrics:		<ul> <li>FirstService Corporation is a North America property services sector.</li> </ul>	n leader in the essential outsourced					
Enterprise Value: EV/EBITDA: EV/Revenue:	\$467mm n/a n/a	• FirstService plans to incorporate Roofing C community managers and providers of essen						
Date: October 2023 (Cl	osed)	Overview / Strategic Rationale:	<b>Environmental Services</b>					
Target:	rystal Clean <sup>,</sup>	Heritage-Crystal Clean, Inc. announced that an in Company has completed its previously announce Lehman acquired all of the outstanding shares of C transaction, Crystal Clean's common stock no lo	ed acquisition of the Company. J.F Crystal Clean stock. As a result of the					
Acquirer: J.F. Lehr Key Metrics: Enterprise Value: EV/EBITDA:	nan & Company \$1.1bn 7.2x	<ul> <li>exchange.</li> <li>Heritage-Crystal Clean is a leading provider hazardous and non-hazardous waste dispu- industrial and field services to vehicle mai and other industrial businesses, as well as ut</li> </ul>	osal, emergency spill response, and intenance businesses, manufacturer					
EV/Revenue:	1.7x	• J.F. Lehman plans to build on the Company's provider of environmental and waste dispose						
Date: February 2024 (Cl	osed)	Overview / Strategic Rationale:	<b>Professional Services</b>					
Target: HIRE		HireRight Holdings Corporation announced it has re Stone Point Capital and General Atlantic to acquir shares of common stock that are not already owner per share.	e all of the Company's outstanding					
Acquirer: CAPITAL Key Metrics:	GENERAL ATLANTIC	<ul> <li>HireRight is a leading global provider of management and compliance solutions. It p screening, verification, identification, monito convises for approximately 27,000 sustainers</li> </ul>	provides comprehensive background pring, and drug and health screening					
Enterprise Value:	\$1.7bn	services for approximately 37,000 customers						

The Sponsors are currently the beneficial owners of approximately 75% of the • Company's outstanding shares of common stock.

Sources: CapIQ, Company Filings, Pitchbook, News Releases

11.3x

2.5x

EV/EBITDA:

EV/Revenue:

### Recent Announced & Closed Transactions (select transactions, not intended to be all-inclusive)

Date	Target	Acquirer	Target Description	EV (\$mm)	EBITDA Multiple	Revenue Multiple
FACILITY SEI	RVICES					
12/12/2023	Metro Fire Protection, Inc.	Relay Fire and Safety	Metro offers maintenance, inspection, repair, and violation and deficiency services in all five boroughs of New York City	-	-	
12/11/2023	Bear Mountain Mechanical	PremiStar, LLC	Bear Mountain Mechanical provides installation, maintenance, repair, and emergency HVAC services	-	-	
11/14/2023	C & C Service LLC	Crete Mechanical Group, Inc.	C & C Service LLC provides HVAC repair services to residential and commercial customers	-	-	
10/19/2023	Quality Heating & Air Conditioning Company Inc.	Kelso Industries, LLC	Quality Heating & Air Conditioning is an installer of commercial sheet metal ductwork for commercial customers	-	-	
10/16/2023	DECCO, Inc.	Comfort Systems USA, Inc.	DECCO provides process and utility piping installation, plumbing, and turnkey equipment installation services	\$60	-	
8/15/2023	AAA Fire Safety & Alarm, Inc.	Pye-Barker Fire & Safety, LLC	AAA Fire Safety & Alarm provides 24-hour emergency service of fire alarm and sprinkler systems	-	-	
8/9/2023	Pronto Repairs, Inc.	Tech24	Pronto is a hot- and cold-side services provider for hospitals and medical centers in New York City	-	-	
RESIDENTIA	L SERVICES					
12/26/2023	Noland's Roofing Inc.	Dunes Point Capital, L.P.	Noland's Roofing is a provider of re-roofing and building exterior services to residential customers	-	-	
11/30/2023	Roof Technologies, L.L.C.	Roofing Corp. of America, Inc.	Roof Technologies offers emergency roofing services, regular leak repair, and annual roofing maintenance	-	-	
11/28/2023	Multi Mechanical, Inc.	AMPAM Parks Mechanical, Inc.	Multi Mechanical is a leading HVAC services provider focused on the multifamily housing market	-	-	
10/23/2023	Burns & McBride Inc.	Sila Heating & Air Conditioning, Inc.	Burns & McBride is a leading name in heating and cooling services to residential customers in the Mid-Atlantic	-	-	
8/3/2023	One Two Tree, Inc.	Turf Masters Brands, Inc.	One Two Tree, Inc. provides residential lawn care, tree care, and pest control services	-	-	
8/2/2023	Ritenour Custom Lawn Care, Inc.	HCI Equity Partners	Ritenour is a provider of lawn care treatment services to residential customers in the Pittsburgh metro area	-	-	
8/1/2023	PestNow of Virginia, LLC	Palmetto Exterminators, Inc.	Palmetto Exterminators, Inc. provides general pest, recurring termite, and mosquito control services	-	-	
ENVIRONM	ENTAL SERVICES					
12/12/2023	Environmental Concepts and Services, Inc.	TAS Environmental Services, L.P.	ECS is a specialized provider of waste transportation, treatment and disposal, and other industrial services	-	-	
11/15/2023	Quality Environmental Services, LLC	Caymus Equity Partners	Quality Environmental Services is a leading provider of environmental remediation services	-	-	
11/14/2023	Geo-Solutions Inc.	Blue Sage Capital, L.P.	Geo-Solutions Inc. provides highly complex geotechnical and environmental remediation services	-	-	
11/6/2023	Ramey Environmental Compliance, Inc.	PERC Water Corporation	Ramey Environmental Compliance, Inc. provides water operation and wastewater treatment services	\$4	-	
11/1/2023	Patriot Transportation Holding, Inc.	Blue Horizon Partners, Inc.	Patriot Transportation provides hauling services for petroleum and dry bulk commodities	\$61	5.5x	0.6
10/16/2023	Palmetto Legacy LLC	Northwest Fuel Systems, Inc.	Palmetto provides environmental investigation, remediation, and due diligence services	-	-	
PROFESSIO	NAL SERVICES					
11/27/2023	KeyLogic Systems, Inc.	GAP Solutions Inc.	KeyLogic is an established consulting leader for the energy, commerce, and defense sectors	-	-	
11/20/2023	Datasys Group, Inc.	Neptune Wellness Solutions Inc.	Datasys Group is a leading data, analytics and digital media solutions provider	\$105	11.5x	4.2
11/1/2023	ProcureAbility Inc.	Jabil Inc.	ProcureAbility Inc. provides procurement services, staffing, and recruiting solutions	\$60	-	
8/9/2023	Computer Task Group, Incorporated	Cegeka Groep NV	Computer Task Group offers business process transformation solutions	\$182	10.7x	0.6
7/24/2023	SmartLinx Solutions LLC	Lone View Capital Management, L.P.	Smartlinx provides workforce management solutions for the long- term care, post-acute, and adjacent senior care industries	-	-	

Sources: EdgePoint Proprietary Database, Company Filings, CapIQ, News Releases

### Subsector Profile: Facility Services

The Facility Services M&A market continues to mature and evolve, due in large part to the success of the outsourced facility business model. The success of investors in this sector has drawn additional interest in this highly fragmented business sector. Today, a vast array of private equity firms have invested and grown into a variety of interesting platforms. These buyers are sophisticated and numerous. They continue to pay premiums for businesses that have recurring revenue, high service route density, and that deploy an asset light business model.

Companies focused on providing outsourced facility services have experienced high levels of growth. This growth has been driven by many factors including skilled staffing shortages, complexity of machinery requiring repair services, increased regulatory regulations, and the overall desire by companies to focus on their core business. The two historical key drivers of the industry continue to be regulation and the demand for a more responsive service solution. Today, the winners are offering customized services, leveraging technology to drive better outcomes, and increasing scalability from recurring services to an established customer base.

Facility automation has increased the complexity of operating office and industrial buildings in a meaningful way. In a recent

survey by CBRE, 78% of facility managers indicated that they are making meaningful investments into building automation in the next 12 months. Additionally, 38% of these same managers acknowledged that their team lacks the skills to properly operate these new systems. HVAC, electrical, and safety systems are being upgraded to be more energy efficient and integrated with building automation systems.

Federal and state regulations are again making operating a facility more difficult. Over the past several years, the number and complexity of regulations has risen dramatically. Environmentally conscious states like California continue to be at the forefront of these changing regulations (i.e. California AB 2446, California AB 595, etc.). These regulations require updates and retrofits to reduce emissions and improve air quality. These changes are driving companies to outsource this work.

Office building managers are experiencing a different type of change as tenants are demanding enhanced amenities as more professionals are working at home. The addition of complex air purification systems, EV charging stations, and other amenities are driving the demand for outsourced services. These sectors are organically growing and are a major acquisition thesis for strategic and financial buyers.



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### **Subsector Profile: Residential Services**

The residential services landscape is highly fragmented with profitable and growing businesses. Today, this sector is best summarized as one in active consolidation. The acquirors are in pursuit of targets with scale, recurring revenue models, and those that are leveraging technology to better service their markets.

Technology and enhanced services are being demanded by the largest home buying segment, millennials. This buying group are "digital natives" and are impatient consumers. The convergence of

these factors is driving a robust and financially attractive residential services M&A market.

The complexity of building codes and systems and insurance regulations are a few of the drivers of recurring revenue residential service models. These models have garnered the interest of several private equity groups that have recently established platforms in the residential services space, as evidenced by the below infographic.



### **Residential Services Platforms — Overview**

The demand for residential service businesses has dramatically increased and have taken purchase multiples upward in recent months. Private equity groups have formed platforms in sectors such as HVACR, plumbing, roofing, and pest control and are aggressively pursuing add-on acquisitions to scale those platforms.

We expect private equity groups to continue to form residential service platforms in 2024 in the above sectors. We also expect them to invest in sectors that are not depicted above, like home

Consumer Experience - Millennial Impact

Millennials are now the largest segment of the home buying market place, comprising approximately 32% of the market. This generation values technology, ease of scheduling, and personalized services more so than the other age categories.

Residential service platforms are actively investing to improve and update their service offering to attract the millennial home buyer to recurring service agreements. automation, security, and home inspection. Another strategy to track is if private equity groups choose to add complimentary services within their residential service platforms. For example, adding HVACR, landscaping, or plumbing capabilities to a roofing platform to form a complete residential services platform. Regardless, we expect residential services to be a sector to watch in 2024 and beyond.



Sources: Business Research Insights; National Multifamily Housing Council; National Association of Realtors

### Sub-Sector Profile | Environmental Services: Abatement, Demolition & Remediation

The Environmental Services Industry represents a combination of services which involve the restoration of environmental sites, commercial/residential buildings, and soil and ground water to remove hazardous/toxic waste and materials such as asbestos, lead, and mold. These services include abatement, demolition and wrecking, and soil and water remediation and related transportation and disposal activities, among others. The estimated market size of these services in the US is greater than \$30 billion per year.





#### Major Industry Demand Drivers Promote Criticality of Services



Sources: CIQ, ENR, EPA, US Census, Pitchbook, FMI

### **Public Company Comparable Index Constituents**

Facility Services														
	Enterprise	LTM M	argins		EBI	TDA		EV/EB	ITDA	Revenue	Revenue	Growth	Stock	% of 52
Company Name	Value (EV)	Gross	EBITDA	LT	M	2024E		LTM	2024E	LTM	LTM	3-Yr. CAGR	Price	Wk High
ABM Industries Incorporated	\$ 3,971	13.9%	5.7%	\$	461	\$ 521		7.1x	7.6x	\$ 8,096	3.7%	10.6%	\$ 40.83	77.0%
BrightView Holdings, Inc.	2,230	23.9%	9.0%		250	321		7.2x	7.0x	2,787	-1.8%	6.2%	8.63	94.2%
Comfort Systems USA, Inc.	10,178	19.0%	9.6%		498	617	,	17.6x	16.5x	5,207	25.8%	22.2%	284.68	97.4%
	Median	19.0%	9.0%		461	521		7.2x	7.6x	5,207	3.7%	10.6%	40.83	94.2%
	Mean	18.9%	8.1%		403	486	6	10.6x	10.4x	5,363	9.2%	13.0%	111.38	89.5%
Residential Services														
	Enterprise	LTM M	argins		EBIT	TDA		EV/EB	ITDA	Revenue	Revenue	Growth	Stock	% of 52
Company Name	Value (EV)	Gross	EBITDA	LT		2024E		LTM	2024E	LTM	LTM	3-Yr. CAGR	Price	Wk High
ADT Inc.	\$ 15,479	69.5%	40.1%	\$ 2	,526	\$ 2,437	,	5.9x	6.4x	\$ 6,305	20.5%	6.0%	\$ 6.63	82.8%
Rollins, Inc.	21,485	52.2%	22.5%		691	780	)	26.3x	27.5x	3,073	14.0%	12.5%	42.93	95.3%
NVR, Inc.	22,021	26.3%	20.4%	1	,972	1,967	,	10.8x	11.2x	9,683	-8.4%	8.6%	7,569.56	99.2%
	Median	52.2%	22.5%	1	,972	1,967	,	10.8x	11.2x	6,305	14.0%	8.6%	42.93	95.3%
	Mean	49.3%	27.6%	1	,730	1,728	3	14.3x	15.0x	6,354	8.7%	9.0%	2,539.71	92.4%
Environmental Services														
	Enterprise	LTM M	argine		EBI			EV/EB		Revenue	Revenue	Growth	Stock	% of 52
Company Name	Value (EV)	Gross	EBITDA	LT		2024E		LTM	2024E	LTM	LTM	3-Yr. CAGR	Price	Wk High
CECO Environmental Corp.	\$ 859	30.6%	9.1%	\$	46	\$ 55		17.2x	15.5x	\$ 508	26.9%	16.3%	\$ 21.42	98.7%
Clean Harbors, Inc.	11,992	30.7%	18.1%	Ŷ	978	1,087		9.8x	11.0x	5,409	4.7%	19.8%	183.96	97.3%
Stericycle, Inc.	6,459	37.2%	15.9%		426	414		11.1x	15.6x	2,678	-0.5%	-1.7%	50.93	99.4%
	Median	30.7%	15.9%		426	414		11.1x	15.5x	2,678	4.7%	16.3%	50.93	98.7%
	Mean	32.9%	14.4%		484	519	)	12.7x	14.0x	2,865	10.4%	11.5%	85.44	98.4%
Professional Services														
	Enterprise	LTM M			EBI			EV/EB		Revenue		e Growth	Stock	% of 52
Company Name	Value (EV)	Gross	EBITDA	LT		2024E		LTM	2024E	LTM	LTM	3-Yr. CAGR	Price	Wk High
Korn Ferry	\$ 3,032	21.7%	11.5%	\$	325	\$ 389		7.9x	7.8x	\$ 2,815	-0.4%	17.5%	\$ 59.40	97.2%
ManpowerGroup Inc.	4,346	17.8%	2.8%		535	511		6.3x	8.5x	18,915	-4.6%	1.7%	72.35	81.4%
Robert Half Inc.	7,840	40.3%	8.1%		519	533	3	12.9x	14.7x	6,393	-11.7%	7.8%	80.52	91.1%
	Median	21.7%	8.1%		519	511		7.9x	8.5x	6,393	-4.6%	7.8%	72.35	91.1%

#### Source: CapIQ, public trading data as of February 26, 2024

Mean

٠ Despite macroeconomic headwinds like inflation and high interest rates, business services public companies have performed well over the last 12 months

460

478

 Strong performance in the environmental services industry is due to major investment in new and existing infrastructure at the federal, state, and local levels

9.0x

10.3x

9,374

-5.6%

9.0%

70.76

89.9%

Investors are confident in a positive 2024, driven by the industry's nondiscretionary nature and persistent market tailwinds ٠

#### **Representative EdgePoint Business Services Transactions**

26.6%

7.5%

CONCOMMUNAL SERVICES	<b>DECERT</b> <b>In as been acquired by</b> <b>WARREN</b> <b>EQUITY PARTNERS</b>	<image/>	has been acquired by	has been acquired by
has been acquired by EXAMPLE A CONTRACT OF THE CONTRACT.	DOCLISPHERE' has been acquired by TUNGSTEN	EXAMPLE A CONTRACT OF CONTRACT.	For more information and insign Tom Stafford Managing Din Business Ser Phone: (216) Email: tstaffor	ector vices Group